



RESUME



# Noxolo Mthethwa



CHIEF AWESOMENESS  
OFFICER



# My Profile

Innovative and strategic Entrepreneur with over 8 years experience in business leadership, who is passionate about empowering young people and creating quality and sustainable opportunities for them.

Experienced in all aspects of business formation, operation, finance and management. Visionary product and idea developer with technical and analytical skills. Effective communicator who identifies and leverages assets in teammates to reach organisational goals.



# Learning Path

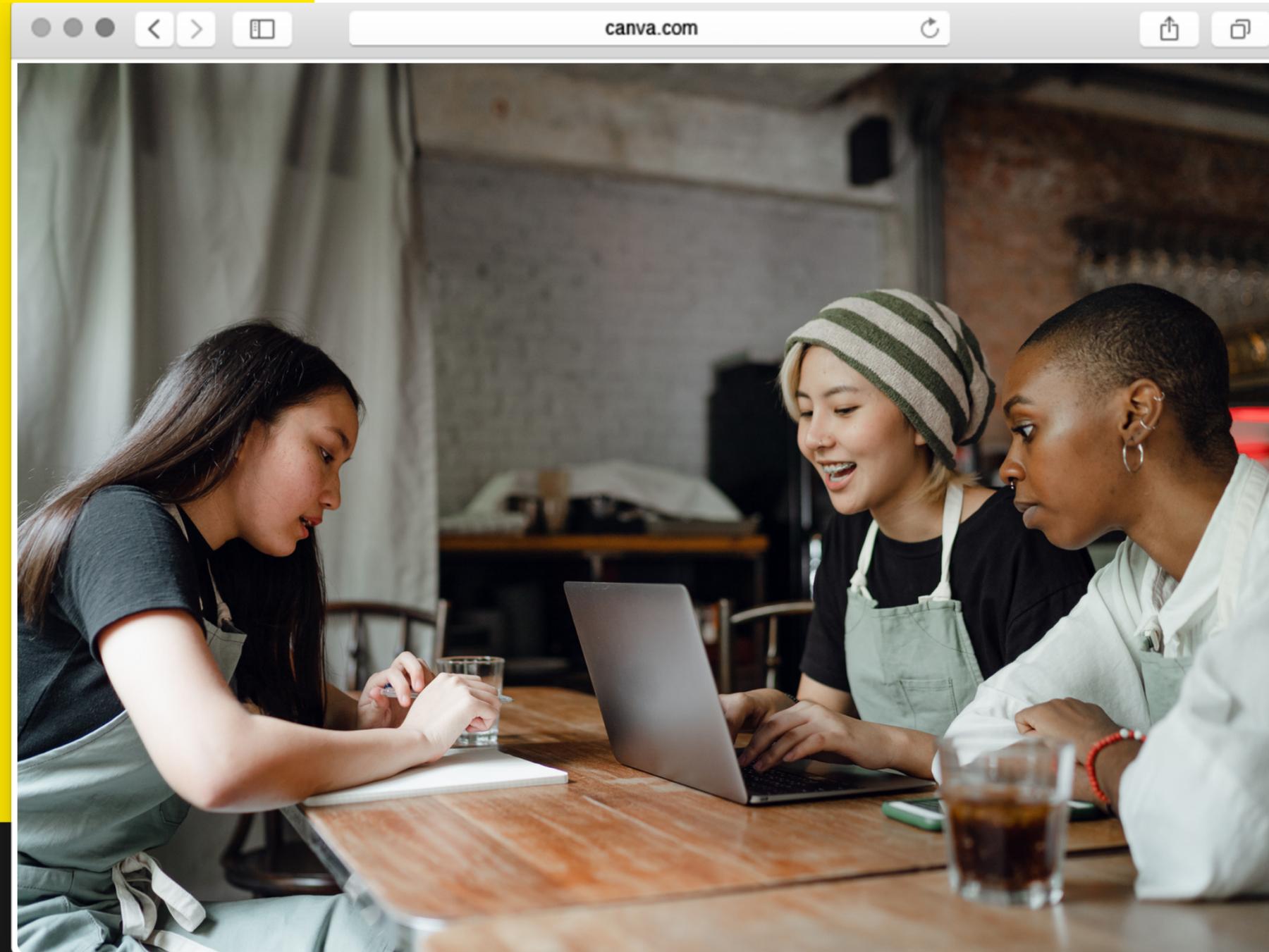


## Chief Awesomeness Officer – Defining Moments Holdings

Direct and Run Call Center And App Development operations, and using the power of people, strategy, policy, and innovation to maximize productivity and returns. Analyzing complex scenarios and using creative problem-solving to turn challenges into profitable opportunities.

Interview, Appoint, train and assign responsibility to department managers

Monitor cost-effectiveness of operations and personnel using quantitative data





# ...More on Defining Moments Holdings' Learning Path

**"AN EXPERIENCE THAT WILL FOREVER BE IN MY BAG OF EXPERIENCES"**

Coordinate and Approve budgets for product development, operations, marketing, overheads, and growth.

Serviced 1Life, King Price, NUMSA Financial Services, and 3Sixty Life as our major clients, helped all of them acquire over 20k new clients within a year, and increased their retention rate.

Created employment for over 30 young people in the Call Center, and 12 internship opportunities in partnership with Dynamic DNA

# Provoker Holdings August 2012 - June 2018

## The Awesomeness Officer's Role



Founded and managed a youth focused newspaper that had a completely thought-provoking and unique editorial approach to a variety of issues.

## My Greatest Joy



Through this company I worked with innumerable young people who were doing their Work Integrated Learning with us. Provided them with the necessary experience and prepared them for the work environment

## Take Away



If nurtured, Small businesses will greatly stimulate economic growth by providing employment opportunities to people who may not be employable by larger corporates

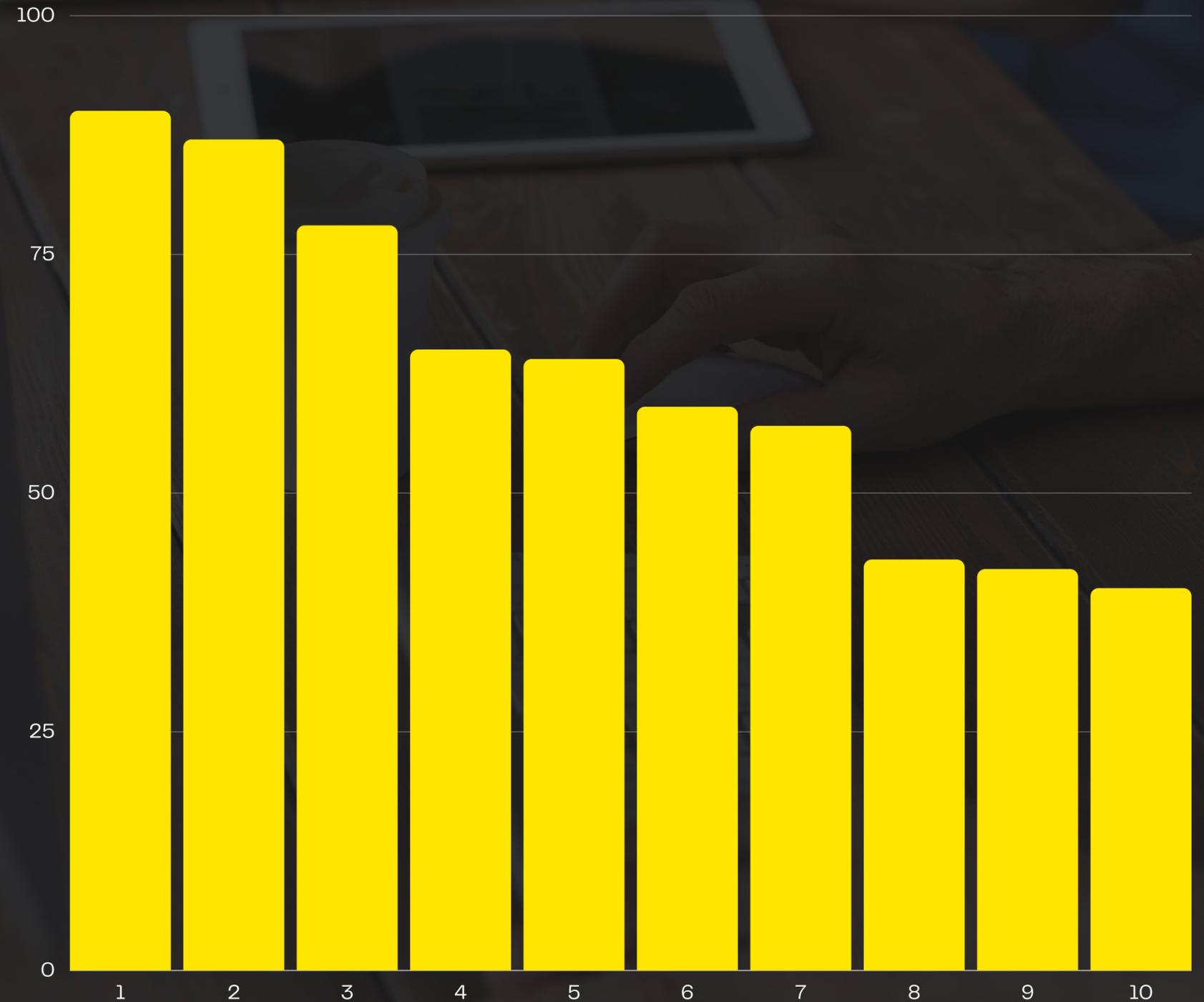
# Top Skills

Strong command of business and management Principles as they pertain to development, resource allocation, production methods, and leading others

Initiator and problem-solver using creativity, resourcefulness, technology, and assets to break down and overcome organizational obstacles

Lifelong learner committed to staying on top of the best current and emerging business practices

Attentive listener who is not afraid to incorporate the opinions of valued team members

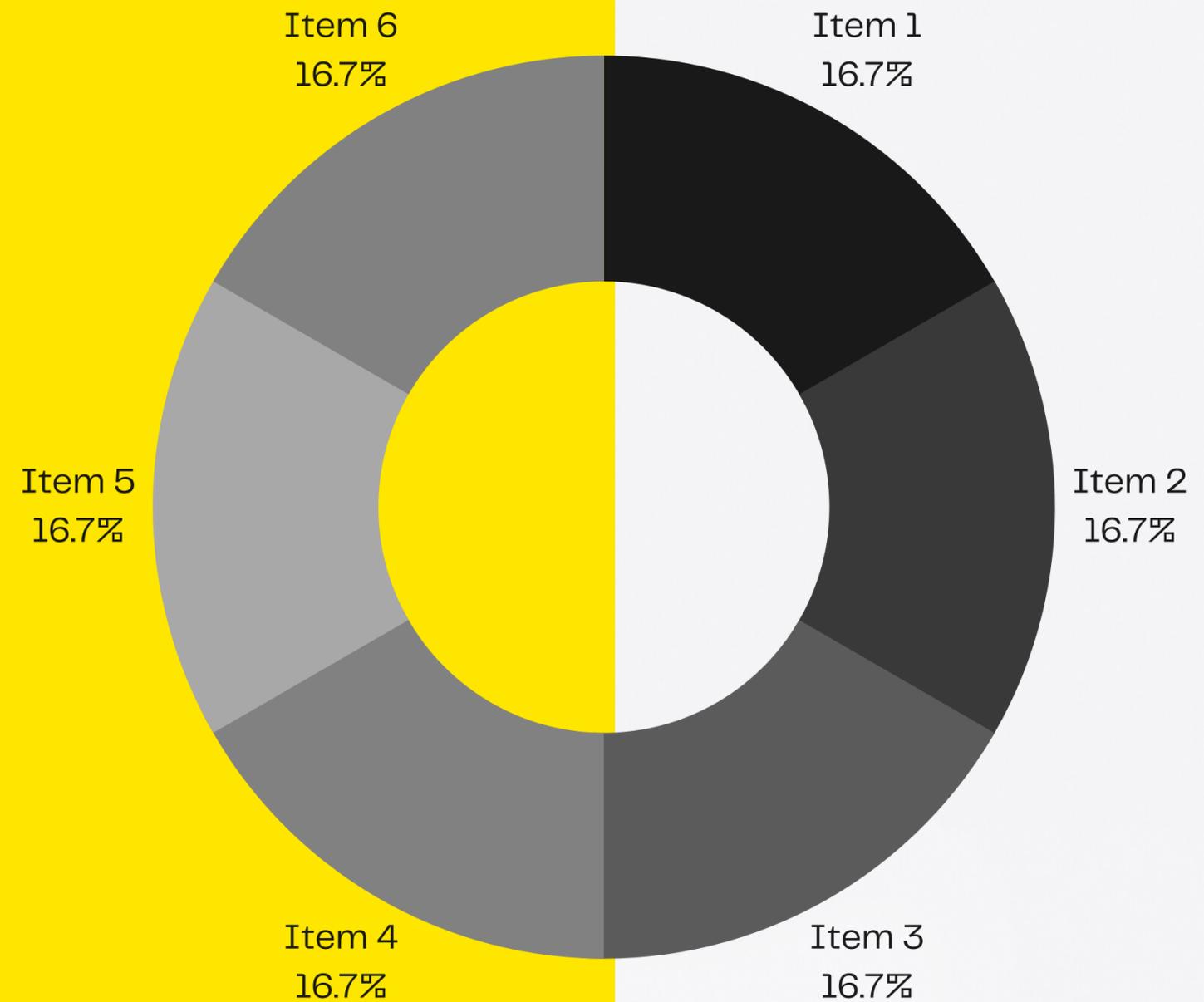


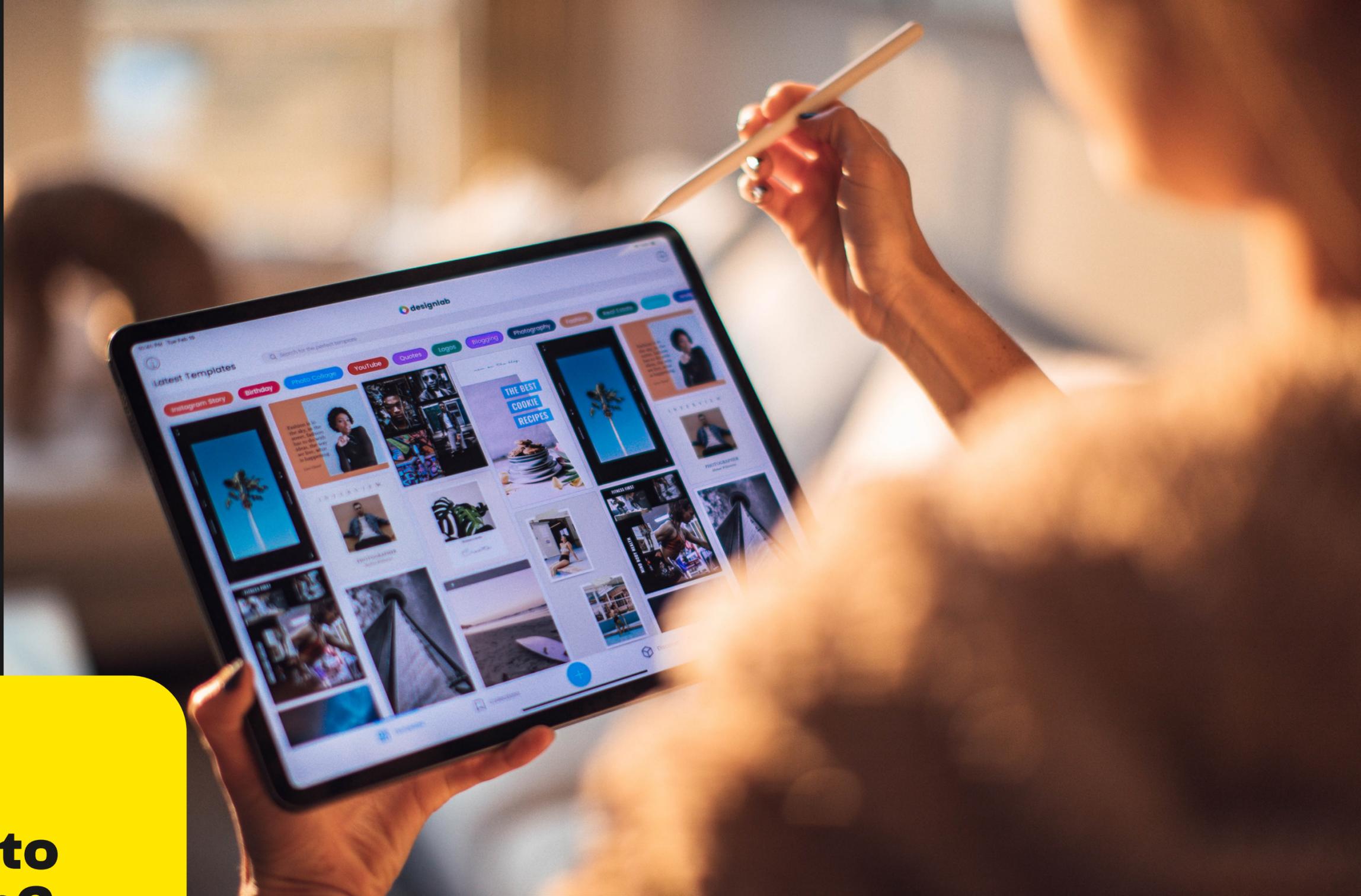
# Technical Skills

My life path has given me the opportunity to cultivate great skills for managing and leading people, technology, and organisations without compromising how I continue being my authentic self and showing up to the world as such.

## Skills:

Leadership, Delegation, Risk Mitigation and Management, Business Development, Adaptability, Decision Making, Computer Skills, Management, Conflict Resolution, Operations Management, Programming, Project Management, Ability to Work Under Pressure, Problem-Solving, Strategic Relationship Management





# How can I contribute Value to your Organisation?

NOXOLO MTHETHWA'S RESUME

I spread a great deal of awesomenes wherever I am



## Contact Details

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Social Media: [@technoid\\_za](#)

"As a young person, I am energetic, dynamic, creative, innovative, and not afraid to show up wearing my character, values, experience and heart on my sleeves"